



Training policy

Welcome to a summary of Our Comprehensive Training Plan

At MED7, we are committed to providing you with not only high-quality class 2b medical devices but also the knowledge and expertise to ensure their optimal usage. Our comprehensive training plan is designed to empower your team and maximise the benefits of our products. With a focus on comprehensive training, in-servicing, and ongoing support, we strive to be your partner in success.

Installation Excellence: Setting the Foundation

When you choose MED7 products, you're not just receiving a device – you're gaining a solution. Our training plan begins with installation excellence. Our experienced technicians will guide you through the setup process, ensuring that your device is seamlessly integrated into your operational environment. Rigorous testing protocols are in place to guarantee that your device functions flawlessly right from the start.

Empowering Your Team: In-Servicing and Training

Understanding that a device is only as effective as the team using it, we provide in-depth in-servicing and training. We recognise that your team may have varying levels of familiarity with our technology, so our training is tailored to accommodate beginners and experienced users alike.

Simultaneous to installation, our expert trainers will conduct on-site sessions to familiarise your team with the device's features, functionalities, and best practices. This hands-on training approach ensures that your team gains confidence in using the device effectively and efficiently. Our goal is to equip you with the knowledge needed to leverage the full potential of our products, starting from day one.

Elevate quality

Continued Learning: Ongoing Support and Follow-Up Checks

Our commitment to your success extends beyond the initial training. To address any queries or concerns that may arise after the initial use, we conduct quarterly follow-up checks. These checks provide an opportunity to fine-tune your understanding, troubleshoot any issues, and ensure that your team remains confident in operating the device.

Three Years of Free Training: Adaptability and Peace of Mind

We understand that your team may evolve over time, with new members joining or existing ones seeking a refresher. To accommodate these changes, we offer three years of free training. This provision ensures that your team members, both old and new, have access to our training resources, allowing them to stay up-to-date with the latest techniques and protocols.

Certificates of Proficiency: Recognising Expertise

Acknowledging your team's commitment to mastering our devices, we provide certificates of proficiency upon completion of the training program. These certificates not only recognise the expertise your team has gained but also serve as a testament to your organisation's dedication to excellence in healthcare.

Leveraging Peer Reference Sites: Learning from Experience

Learning from peers who have already mastered the use of our devices can be incredibly insightful. Our training plan offers access to peer reference sites, allowing you to consult super users who can share their experiences, best practices, and innovative approaches. This collaborative environment fosters continuous learning and the exchange of valuable insights.

Becoming a Center of Excellence: Workshops and Skill Advancement

For organisations aspiring to be at the forefront of medical device usage, we encourage you to consider hosting workshops.

Elevate quality

These workshops can transform your site into a centre of excellence, attracting professionals who seek to enhance their skills and knowledge. As an incentive, we offer free workshop slots for those who are eager to further advance their expertise or that of their team members.

In conclusion, our comprehensive training plan is a testament to our commitment to your success. By providing installation excellence, ongoing support, and a wealth of learning opportunities, we ensure that your team is empowered to harness the full potential of our class 2b medical devices. With free training, certificates of proficiency, and access to a supportive community, you're not just purchasing a product – you're investing in a partnership that prioritises your organisation's growth and excellence.